

Toi Ohomai Domestic Student Terms and Conditions of Enrolment

Please read the information below, which sets out the terms and conditions of enrolment with Toi Ohomai, before signing the declaration section of the Enrolment Form. Please also refer to the website for more information <https://www.boppoly.ac.nz/go/student-regulations>. These terms and conditions form an important part of the contract between you and Toi Ohomai and will be legally binding upon your enrolment being accepted or confirmed by Toi Ohomai. If, for any reason, you need to alter or cancel the terms of your enrolment, this must be done in writing on the appropriate Toi Ohomai form. If you do not understand any part of these terms and conditions, please contact the staff in the Information Centre or any campus reception.

DISCLAIMER

Toi Ohomai reserves the right to cancel, postpone or change the delivery of any of its programmes and/or courses by notifying you as soon as possible. In such case, Toi Ohomai will refund fees in full. However, no claims for damages, costs or expenses resulting from the changes to the programme/course/s will be considered.

SMOKE FREE

Toi Ohomai supports a healthy and safe learning environment where students can thrive, therefore, all Toi Ohomai sites and facilities are smoke free.

ENROLMENT

To qualify as a domestic student and to be entitled to the government tuition subsidy, you must be a citizen of New Zealand (this includes residents from the Cook Islands, Tokelau or Niue). Alternatively, you must prove that you are a permanent resident of New Zealand, or a citizen or permanent resident of Australia residing in New Zealand (for the required period).

Your enrolment with Toi Ohomai is not complete unless all enrolment requirements are met including meeting any entry and admission criteria, paying or arranging for payment of fees, providing proof of identity and any other required documentation, signing the enrolment form and attending timetabled classes. Any delays in providing the required information or conditions may delay your enrolment being completed and may impact your place offer (e.g offer made to someone else).

If your enrolment is not completed by the date your programme/course starts, you will only be accepted with the agreement of the manager of the programme.

You may withdraw from your course or programme at any time, however, depending on when you withdraw, you may not be eligible for a refund of fees and your academic record may show a fail grade. See the Withdrawal and Changes to the Enrolment sections following or check the appropriate policies and regulations on the website for more information. Please note that any changes to your enrolment may have implications on your student loan and/or student allowance entitlements (i.e. a course withdrawal may affect ongoing student allowance eligibility). Please discuss this with staff at the Information Centre or any campus reception.

When enrolling at Toi Ohomai you agree to comply with the statutes, policies, procedures, rules, regulations and fee schedules of the Institute, including the Toi Ohomai Student Code of Conduct. You are also agreeing to attend classes that are required, and undertake all assessment tasks as set out in the programme regulations.

Once your enrolment is completed, you will be issued with a Toi Ohomai Student ID card enabling you access to student services including printing services, internet and computer access and access to classrooms.

PROOF OF NAME, DATE OF BIRTH & CITIZENSHIP

An original or a certified copy of one of the following documents MUST be provided with your enrolment as proof of name, date of birth, and citizenship:

- New Zealand passport;
- overseas passport with Returning Resident's Visa; and/or
- birth certificate stating place of birth. To obtain a birth certificate contact Births, Deaths and Marriages on 0800 225 252. As at April 2017 birth certificates cost \$33.00. Forms can be downloaded from www.bdm.govt.nz.

If your legal name differs from that on your passport or birth certificate, then a marriage certificate, deed poll certificate, statement of whakapapa (including date of birth) signed by kaumātua, or certificate of citizenship will also need to be provided.

A certified copy is a photocopy of your original document, signed as being a true and accurate copy by a: Justice of the Peace (listed in the Yellow Pages); Barrister or Solicitor; Member of Parliament; or Registrar or Deputy Registrar of the Courts or any staff member of Toi Ohomai /partner organisation. The following information must be included on the copy for it to be a certified copy of an original document:

- The words "original sighted";
- Name, position and signature of the person sighting the original document;
- Date the original document was sighted; and
- Stamp or handwritten confirmation of the institution/organisation/name of person certifying.

PAYMENT OF FEES

Once you are accepted onto a programme, you will be invoiced for the fees owing and you are required to pay these in full or arrange to have them paid by StudyLink, third party or payment agreement before the programme start date. If you are using a third party to pay your fees, please attach the Payment form, or other proof of payment, to the enrolment form. If you do not do this, your fees will be invoiced directly to you. You will be personally liable to pay the balance of any fees owing if a third party only pays part of the fees.

If payment or arrangements to pay fees have not been made within two weeks of the programme start date a formal debt collection process will be initiated. If a debt collection agency becomes involved, you will be liable to meet all legal and other collection costs incurred by Toi Ohomai. If fees are not paid, your access to the Toi Ohomai computer network and library will be cancelled. In such cases you will receive notification and have the opportunity to arrange payment.

You will not be eligible to graduate or receive formal recognition of any award until your fees or outstanding debts to the institution have been paid in full.

If you have any concerns about this, please discuss these with your tutor or the staff at the Information Centre or any campus reception.

WITHDRAWAL, REFUND AND TRANSFER POLICY

If your course or programme is cancelled by Toi Ohomai, your fees will be refunded in full.

If you do not participate in any of the scheduled learning activities of a particular course during the first 10% of the delivery period or the first month (whichever is the lesser), you will be automatically withdrawn from the course as a "no show".

If you withdraw, by completing and submitting the withdrawal form, anytime in the first 10% of the course delivery period or 1 month (whichever is lesser), you will be able to claim a refund.

If you withdraw from your course outside of this period, you will not normally be eligible for a refund of fees, however this may be reconsidered on a case by case basis where there are exceptional circumstances.

Should Toi Ohomai owe a refund of all or part of your fees then that refund will be repaid to you or, in the case of a student loan arrangement, to StudyLink. Where a third party has paid your fees, the refund shall be repaid directly to that third party (such as an employer).

Toi Ohomai may require up to four weeks for the processing of any fee refund. Administration fees may apply – please refer to the website for more information e.g. enrolment regulations, policies and fees schedule.

A change of programme or course requires discussion with the person that heads up your study area. An administrator can assist you to make appointments. All changes must be made on the official Domestic Student Change of Enrolment Forms (Withdrawal/Refund or Transfer) and then returned to the Information Centre or an administrator.

Transfers – Such requests must be submitted on or within the first 10% of the delivery period of both the

course you are currently enrolled on, and the course to which you wish to transfer.

If you elect to transfer from one programme/course to another, your fee for the original programme/course may be credited against the fee for the new programme/course. If course materials have been issued for the original programme/course, this will be assessed as part of any fee transfer.

NOTIFY STUDYLINK OF CHANGES

As withdrawing or transferring to another programme/course may affect your student loan or allowance eligibility, Toi Ohomai requires that you contact StudyLink to advise them of the change. Their contacts: 0800 88 99 00 or Freepost 113907, StudyLink Centre, Private Bag 11070, Palmerston North 4442, or www.studylink.govt.nz.

CHANGE OF DETAILS

It is important that Toi Ohomai has a record of your current personal details. If you change your name, you must let us know and attach proof of your name change. If you change your address or emergency contact details, you must contact us with your updated information; alternatively, complete the Change of Personal Details Form available from one of the staff at the Information Centre or any campus reception.

PRIVACY OF PERSONAL INFORMATION

Toi Ohomai complies with the Privacy Act 1993. Information about you is collected, stored and used for educated related purposes e.g. enrolment, study, support, graduation. Your information is also required to ensure we comply with government and other agency regulations, partnership agreements, reporting and health and safety requirements. In this regard, Toi Ohomai may from time to time be required to release information, for example to the Ministry of Education, New Zealand Qualifications Authority, Tertiary Education Commission, Ministry of Social Development, Immigration New Zealand, Audit NZ, NZ Police, Inland Revenue, industry licensing and registration bodies; and other education and placement providers.

Toi Ohomai also publishes lists of graduates. In signing this form you authorise Toi Ohomai to publish relevant information for graduation purposes. Toi Ohomai also captures photographs of its students during the course of their study. In signing this form you authorise Toi Ohomai to use any photograph in which you may feature in any marketing material, including print and digital, on the basis these are used in a culturally sensitive and relevant manner. Your name, date of birth, and residency information will be held on the National Student Index where it is used by Births, Deaths and Marriages under their Information Matching Agreement programme, visit www.nsi.govt.nz for more information. You may at any time, request that your information held by Toi Ohomai be amended, updated or corrected by emailing enquiries@toiohomai.ac.nz.

ID CARD PHOTOGRAPH

In order to receive your ID card upon enrolment you must either have your photograph taken (free of charge) at any of Toi Ohomai's campuses or provide a passport photograph. If supplying a photo please print your name and date of birth on the reverse and attach to your completed Enrolment Form. If you are a returning student another photograph is not required.

DEFINITIONS

Qualification means either a certificate, diploma, degree, conjoint degree, graduate certificate, graduate diploma, postgraduate certificate, postgraduate diploma or master's degree approved by Toi Ohomai or NZQA, and awarded by Toi Ohomai and/or NZQA.

Programme means a self-contained block of study or training or a combination of courses with which a student is required to be credited in order to be awarded a specified qualification.

Course means a self-contained block of study for which credits are granted upon successful completion.

Please also refer to the website for more information www.toiohomai.ac.nz/toi-ohomai-regulations